



**AFSSA**  
ASIAN FAMILY SUPPORT SERVICES OF AUSTIN

## **CLIENT ADVOCATE – SEXUAL VIOLENCE SERVICES**

Started in 1992, *Asian Family Support Services of Austin* is a non-profit organization that exists to break the cycle of violence in Asian and immigrant communities through Education, Advocacy, and Empowerment. AFSSA empowers Asian survivors of domestic violence and sexual violence, improves their access to services, and increases community awareness of various forms of gender-based violence and oppression.

AFSSA is guided by its core values: Prevention, Advocacy, Responsiveness, and Transformation.

AFSSA is committed to providing the highest quality, client-centered and strengths-based services.

This position will directly report to the Manager of Sexual Violence and Intake Services.

### **ESSENTIAL JOB FUNCTIONS:**

- Provide strengths-based comprehensive and confidential culturally grounded, trauma-informed interventions and support for children, individuals and families impacted by sexual violence.
- Help identify the strengths and needs of clients while establishing an individualized case plan and provide ongoing advocacy-based services to support survivors in identifying needs and options within the framework of their cultural milieu, abilities, and support network
- Provide client centered advocacy and assisted access to legal, medical, and other services necessary throughout various system interactions
- Provide peer support and advocacy surrounding sexual violence and healthy sexuality while incorporating cultural constructs
- Work closely with other AFSSA advocates to ensure continuum of supportive services for client
- Maintain proper client files, statistics and intake forms including individual case plans and/or reports; ensure all files are complete and up to date
- Assist with the agency hotline and provide support, safety planning and other crisis related services
- Coordinate and facilitate psycho-educational support groups for clients
- Evaluate program for effectiveness and prepare monthly, quarterly, and annual reports
- Participate in Austin area coalitions and task forces to build alliances and partnerships with community-based organizations to increase access to support services for clients
- Provide support to partner service agencies in addressing the needs of Asian survivors of sexual violence
- Attend various agency meetings as required including staff and direct service meetings
- Incorporate the use of trained Direct Service volunteers into direct or support work with clients
- Adhere to all agency protocols and policies
- Perform other duties as assigned

## **PREFERRED KNOWLEDGE, ABILITIES AND SKILLS:**

- Bachelor's degree in Counseling, Criminal Justice, Social Work, Public Health, Psychology or other related field and two years' experience with advocacy or case management, sexual assault intervention, counseling, and/or crisis management OR an equivalent combination of education and experience
- Knowledge of culturally grounded service provisions to traditionally underserved populations
- Knowledge of Asian cultures, issues facing immigrant populations, respect for all cultures, and ability to interact with diverse groups
- Knowledge of local Austin-area community resources
- Knowledge of gender-based violence issues and their impact on individuals and families or/and experience working with individuals who have experienced trauma
- Knowledge and proficiency in the use of computers, internet searches, smartphone devices and other software packages
- Active listening, peer support abilities and facilitation skills
- Strong oral and written communication skills and positive interpersonal relationship skills
- Must be willing to be on call evenings and weekends for periodic hotline availability
- Must submit to and successfully complete a background investigation
- Must have own transportation to travel frequently within the metropolitan area
- Ability to work independently and as part of a team, maintaining effective relationships with staff, volunteers, community and national partners
- Ability to plan and organize work in an effective and timely manner
- Ability to maintain flexible schedule in accordance with program needs
- Familiarity with one or more Asian language

## **SPECIFICATIONS:**

- This position is grant dependent
- 40 hours per week, including evenings and weekend commitments
- Salary \$38,000 plus health benefits
- U.S. work permit required

To apply, send a cover letter and resume to [dmodali@afssaustin.org](mailto:dmodali@afssaustin.org). No phone inquiries.

*Anticipating an August 1, 2021 start date.*

AFSSA is an equal opportunity employer and does not discriminate on the basis of age, sex, race, language, ethnicity, religion, national origin, gender, gender expression, gender identity, marital status, sexual orientation, or status as a veteran with a disability.